

ANNUAL REPORT 2008 / 2009

# Ongwanada



1948 YEARS 2008





### As we celebrated Ongwanada's 60th Anniversary

in 2008-2009, there were many opportunities for reflection on the organization's past, present and future. In reviewing the events and milestones which have shaped the organization, a common theme is apparent – change, or to be more specific, the organization's willingness and ability to change with the times.

What began as

a dream to establish a Kingston sanatorium to treat tuberculosis patients developed into a hospital for chronic care patients, then later to a facility for children and adults with disabilities. This evolution continued with Ongwanada growing into the community-based organization that it is today, providing support to over 600 individuals and their families. As we look ahead to the transformation of the developmental services sector, it is apparent that change will continue to play a part in Ongwanada's future for many years to come.

Through all this change, Ongwanada has been able to shed its original role and the buildings associated with it and still remain a place where people feel at home. During the 1990's, Ongwanada was on the leading edge in redeveloping the Developmental Service sector as clients were transferred into the community and Ongwanada's institutions were closed. Now again, 2008-09 has presented

an opportunity to blaze a new trail in the field of developmental disabilities with the September passage of the "Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act". It will replace the outdated Developmental Services Act, which is almost 35 years old and pave the way for a modern, fair and financially sustainable developmental services system.

The new legislation marked the final chapter for Ontario's remaining three large institutions. On March 31st the doors closed on the Huronia Regional Centre in Orillia, the Southwestern Regional Centre in Chatham-Kent and the Rideau Regional Centre in Smiths Falls. This represented the end of a movement that began more than 50 years ago. Ongwanada played a role in the closure of Rideau Regional Centre by accepting new clients and moving them into the community to existing community residences, as well as renovated homes. This enabled Ongwanada to re-open the James Street Community Residence in Gananoque as well as the Church Street Community Residence in Napanee. Our new clients are progressing well in their new settings and are proof that community living triumphs over institutionalization.

This past year also saw Ongwanada open the Southeastern Regional Transitional Treatment Home. This home is an initiative of the Ministry of Community and Social Services that builds upon existing strengths and addresses previous gaps in service in Ontario. The home provides support to individuals who require intensive treatment that cannot be met in their current environment. The four-bed home is open to individuals, 18 years of age or older, with a developmen-





## Stats

### Total staff: 494

Full time staff: 251

Part time staff: 136

Casual staff: 107

Volunteers: 87

### Total Medical staff: 63

Active: 33

Consulting: 3

Courtesy: 25

### Total clients served by all Ongwanada programs and services: 614

Clients living in Community

residences: 137

Clients who received respite care: 67

Clients living in Home Share homes: 56

### Clients who attended programs at:

Crescent Centre: 84

Balsam Grove: 29

Ongwanada Resource Centre: 51

Adult Protective Services: 83

Community Behaviour Services: 40

Cytogenetics: 280

Laboratory: 153

Medical Services: 260

Nutrition: 178

Occupational Therapy: 167

Pastoral Care: 199

Pharmacy: 253

Physiotherapy: 163

Psychiatry: 47

Psychology: 137

Community Care: 17

Radiology: 5,799

ECG: 1,118



tal disability and a mental health issue and/or challenging behaviour.

Change has not simply been limited to Ongwanada as the economic downturn has impacted everyone in Ontario, including the Provincial Government. The Ministry of Community and Social Services (MCSS) is now asking Ongwanada and other developmental service agencies to do more with their existing

budgets. MCSS has started an initiative to increase capacity in the community by 2010; simply meaning that Ongwanada must increase the number of clients supported without an increase to funding. To do this, Ongwanada is being asked to redirect some of its current resources. The province has targeted three separate areas: residential services, community participation (day supports) and vacancy management. Within those areas, Ongwanada along with other agencies must create a number of new spaces for people in Eastern Ontario with developmental disabilities.

Another focus for Ongwanada in 2008-09 was trying to improve client and staff safety and wellness. Ongwanada's senior management team approved the creation

of a new Wellness Committee with a goal of helping staff remain happy and healthy at work. Through this initiative Ongwanada hopes staff will be able to perform at their best and continue to provide excellent support to individuals with developmental disabilities and their families. Along with staff wellness, client safety took precedence this year as Ongwanada developed a Falls Prevention Program. Fall prevention is a multi-factor approach to proactively keep our clients safe. Roughly half of serious injuries reported are from falls and hopefully, if we can reduce the number of risk factors for falls, we can help keep our clients healthy and mobile.

It has been an exciting year for

Ongwanada as we continue to transform

and move boldly into the future. Forty-five years ago U.S. President John F. Kennedy said "the one unchangeable certainty is that nothing is certain or unchangeable."

Those words still carry meaning today and while Ongwanada cannot predict what changes the next 60 years will bring, we can guarantee that we will serve our clients diligently while staying true to

our main values - **Support, Respect and Choices.**

R. W. Seaby, *Executive Director*

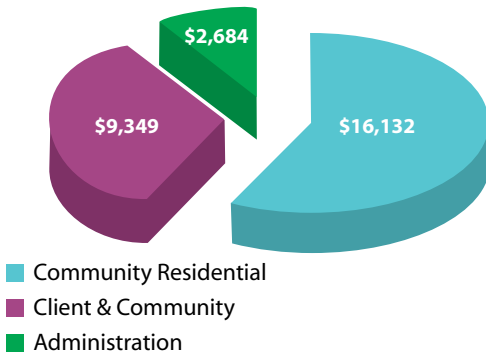
Jan Spencer, *President*





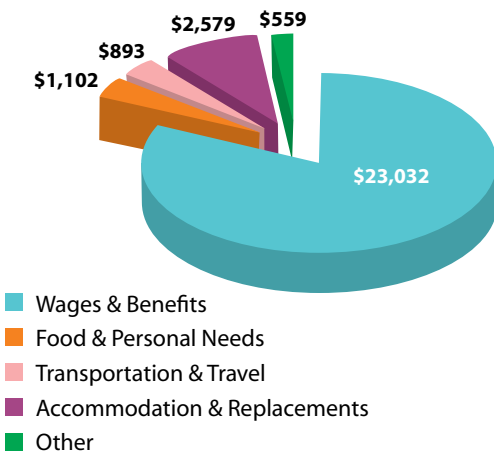
## Where the money was spent

(In Thousands)



## How the money was spent

(In Thousands)



## Financial Highlights for 2008/09

(unaudited)

2008/09 was another year of growth as Ongwanada expanded services, welcoming new clients at our James Street community residence and Treatment Home. We also finished several capital projects and completed major building repairs and equipment replacement.

Funding from the Ministry of Community & Social Services grew by 8.41% to \$26.8 million with wage enhancement funding, additional funding due to Rideau Regional Centre Redevelopment, and a 1.75% global funding increase.

Total gross expenditure grew by 9.38% to \$28.2 million. The James Street Community Residence was re-opened in late June and the Regional Treatment Home welcomed its first clients in August. Major roofing repairs were done at the Crescent Centre, Balsam Grove and the Resource Centre. Major renovation work was completed at several sites. Communications between sites was improved through the installation of high speed network switching, data lines and a new voice-over-internet telephone system.

Residential Days in Care increased by 4.4% with new clients from Rideau Regional Centre and respite service levels increased by 10.8% to meet increased client needs.

In addition to our operating budgets, Ongwanada received capital funding from the Ministry of Community & Social Services of almost \$766,000 to complete construction at James Street, Grosvenor Court and the Treatment Home.

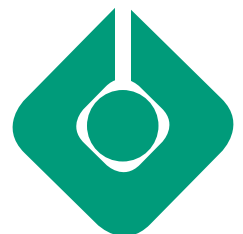
## Donations 2008/09

Ongwanada wishes to thank the following for their financial contribution and ongoing support.

Rosemary Robinson  
Nancy Morgan  
Royal Canadian Legion  
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Sharon Stokes  
Elaine Agarand  
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Dwight Boyce



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