Ministry of Children, Community and Social Services	**Ministère des Services à l'enfance et des Services sociaux et communautaires**	**Ontario**
Developmental and Supportive Services Branch	Direction des services aux personnes ayant une déficience intellectuelle et des services de soutien	
Director's Office 315 Front Street West, 4th Floor Toronto ON M7A 0B8 Tel: 416-325-0540	Bureau du directeur 315, rue Front Ouest, 4e étage Toronto (Ontario) M7A 0B8 Téléphone : 416 325-0540	

September 29, 2021

Alastair Lamb
Ongwanada
191 Portsmouth Ave
Kingston, Ontario
K7M 8AG

Dear Mr. Lamb.

RE: AGENCY COMPLIANCE

The Ministry conducts compliance inspections of all Ministry-funded service agencies under the *Services and Supports to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008* (SIPDDA). The specific standards of care and safety requirements that agencies are required to comply with are set out in Ontario Regulation 299/10 Quality Assurance Measures (QAM) and/or in policy directives.

The primary purpose of an inspection is to assess service agency compliance with legislation and policy directives and seek to ensure that service agencies are fully aware of their responsibilities. Agencies may be provided with support to come into compliance.

Compliance inspections are intended to provide assurances to the Ministry, members of the public, stakeholders and individuals receiving services and supports that adults with developmental disabilities are receiving quality standards of care, in a safe and secure environment. Inspections are designed to be both transparent and fair. They are conducted systematically, using a consistent approach for all service agencies, for maximum thoroughness and equitableness.

I am writing with respect to the compliance inspection that took place from September 7, 2021 through September 27, 2021. The Ministry is pleased to inform you that **Ongwanada** was found to be **in compliance** with Ontario Regulation 299/10 of SIPDDA (Quality Assurance Measures) and/or policy directives applicable to MCCSS-funded services and supports for adults with developmental disabilities.

Ongwanada will be responsible for managing any specific inquiries regarding the results of the compliance inspection.

The Ministry requires this letter to be posted in a public location within the agency.

Sincerely,

Kelly Huntington
Manager
Quality Assurance and Compliance Unit

c.   Michael Sullivan, Program Supervisor, East Region Office
       DSinspections@ontario.ca