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Date:	Dec/80
Rev. Date:	November 2017

SUBJECT: INDIVIDUAL RIGHTS

POLICY:

Ongwanada endorses the United Nations Declaration of Human Rights which proclaims that all the human family, without distinction of any kind, have equal and inalienable rights of human dignity and freedom. With this understanding and with the expectation that the observance of these rights (listed below) will contribute to effective individual care, Ongwanada commits itself to the following rights:

1. To enjoy the same rights and dignity as other citizens of the Province of Ontario and of Canada;
2. To participate in an orientation to Ongwanada's Mission, Vision, Service Principles and Statement of Rights upon admission and annually thereafter. (See Policy # 1-1-01, Ongwanada's Values, Objectives, Goals, Vision & Mission);
3. To considerate, comfortable and respectful care; which promotes social inclusion, individual choice and independence;
4. To privacy concerning his/her care. All discussions/consultations/examinations and treatments are confidential/private and will be conducted discreetly. Those not involved in the individual care must have the permission of the individual or appropriate party to be present (see Policy # 1-4-22, Consent to Treatment);
5. To clean, wholesome, healthful, safe conditions, in an environment.
6. To proper medical care, dental care, education, work training, recreational, social and cultural events, leisure time activities, rehabilitation and guidance as will enable him/her to develop to their maximum potential in a community setting whenever possible, assistance will be provided to the individual as needed to attend appointments and activities;
7. To any and all available professional service needs within Ongwanada's ability to provide;
8. To legal representation/access to Counsel;
9. To be free from exploitation, abuse, corporal punishment and degrading treatment; individuals will receive education and awareness building on Abuse Prevention and Reporting;
10. To access parents/guardians/nearest relative/substitute decision maker/advocate in the form of visiting, writing or telephoning at a time of their choosing and that he/she be allowed to speak in private;
11. To send and receive mail that is not read, examined or censored by another person where appropriate (See Policy # 2-1-04 Mail Communication);
12. To freedom of movement and expression of opinion within all of the normal activities of daily living;



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13. To spiritual care, development, worship, and participation in Religious events;
14. To expect that all communications and records pertaining to his/her care are treated confidentially (See Policy #1-4-08, Confidentiality of Individual Information/Clinical Records);
15. To be informed about and involved with the type of program training, treatment and/or examination pertaining to his/her care in a language and manner appropriate to the capacity of the person and with the level of support that is required;
16. To the earliest possible treatment, training and the most effective continuing care;
17. To the most modern and effective approaches to his/her care available and to the least restrictive, intrusive alternatives of care appropriate to the individual condition and within reasonable reach of Ongwanada (See Policy #2-3-03 Standards for the Use of Behaviour Support);
18. To have reasonable privacy and their own personal possessions and monies;
19. To express opinions/concerns freely;
20. To an internal review to address concerns/complaints (see Policy #1-1-13 Complaints/Feedback Process);
21. To receive meals that are well balanced, of good quality, reflect culture & diversity and are appropriate for the individual;
22. To make informed decisions and provide input regarding activities in their Individual Support Plan in a language and manner with the level of support required to their capacity (See Policy #2-3-01, Support Plan);
23. To be provided with clothing that is of good quality and appropriate for the individual, given the individual's size and activities and prevailing weather conditions;
24. To require assistance/support with his/her finances as required.
25. To have access to information regarding his/her finances as requested.
26. To give or refuse informed consent to the provision of any support/service.
27. To have individualized approaches in the support provided.

Research Participation

- Informed consent will be obtained from each prospective individual and or nearest relative/substitute decision maker. The consent form must adhere to Policy #1-4-23 Clinical Record Consents.
- For individuals deemed incompetent to provide informed consent by an Ongwanada practitioner, consent can be obtained from the substitute decision maker. See Policy #1-4-22, Consent to



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Treatment.

- All specific consents and/or Consent to Treatment for research purposes will adhere to Ongwanada’s policies on consent (See Policy # 1-4-23 Clinical Record Consents and #1-4-22 Consent to Treatment.)

These rights are not intended to exclude a regard for individuality and kindness in approach to each and every individual in the care of Ongwanada. As well, all activities must be conducted with an overriding concern for the individual, and, above all, the recognition of his/her dignity as a human being.

A copy of the Individual Rights Policy will be given to the individual and substitute decision maker at the time of admission.

RELATED POLICIES:

1-1-01	Ongwanada Values, Objectives, Goals, Vision and Mission
1-14-06	Abuse-Recognizing, Responding and Reporting
2-3-03	Standards for the Use of Individual Behaviour Support
2-1-17	Research Protocol
1-1-13	Complaints/Feedback Process
2-3-20	Banking-Individual Banking & Co-signing-Community Residences
2-4-04	Mail Communication
2-3-01	Support Plan
2-3-10	Individual Banking/Co-signing & Personal Funds - Home Share
1-4-22	Consent To Treatment
1-4-08	Confidentiality of Individual Information/Clinical Record
Legislation	Supports & Services to Promote the Social Inclusion of Persons with Developmental Disabilities Act, 2008

FORMS RELATED TO POLICY:

- [Visual Bill of Rights](#)
- [Abuse Plain Language.pdf](#)
- [Rights Plain Language.pdf](#)
- [Complaints Plain Language \(2\).pdf](#)

LEAD PERSON Chief Residential & Community Services

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